IN 2018

Family Houston assisted 7,966 households through our Case Management, Mental Health, and Financial Stability programs.
Last Year was an essential year for Family Houston. We kicked off the 2018 fiscal year with a new strategic plan and vision, and immediately that plan was put to the test. Family Houston’s focus on growing our three core competencies of Case Management, Counseling, and Financial Stability did not stop. Instead, each program stepped up to help after Hurricane Harvey.

With funding from the United Way of Greater Houston and the Hurricane Harvey Relief Fund, as well as other foundations, we increased our capacity to support the community affected by the hurricane with much needed disaster support. Last fiscal year we served 985 families with supportive services to restore their lives after the hurricane. We brought mental health services to nine area schools and outlying agencies, serving individuals experiencing emotional distress over the reality of what happened.

Given the ongoing changes in Houston and the need for services in all corners of our expanding city, Family Houston knew our best opportunities would be in the community, bringing services to the clients. Last year Family Houston grew to serve more area schools, and partnered with the Boys and Girls Clubs and The Women’s Home Mabee Wholelife Service Center with case management and counseling support, respectively. Family Houston continues to look at ways to collaborate with our community partners to ensure services are easily accessible to those we serve.

Family Houston is ready for what the future brings. We feel our mission and vision is directly aligned with the needs of the community. We are excited to partner with you on this journey of giving support and hope to those in need.

Charly Weldon
President and CEO
My two years as Family Houston’s Board Chair have been rewarding and, thanks to a dedicated Board and staff, incredibly productive. With a focus on bringing our intensive services to people in need, we strengthened our relationships with fellow community organizations and we developed new partnerships. We are co-locating our services at more locations. As a result, we are reaching new families in underserved neighborhoods.

It’s been an exciting journey working with the board and staff on our strategic plan and priorities. Our community needs are greater than ever which led us to concentrate on fundraising, increasing revenue from our signature Pillars of Strength Luncheon and bringing more resources to our programs. At the same time, our staff relentlessly delivers the highest level of service to our clients. We welcomed several new Board members. Each of them brings unique expertise, great enthusiasm, and adds to the diversity of our leadership.

Finally, as I step down from my role as chair, I am proud to point to the agency’s exceptional leadership team and strong financial position. We have the foundation to accomplish much in the coming years. We will continue to focus our services on our three core competencies of Case Management, Counseling, and Financial Stability, allowing us to intensively meet basic needs, mental health, and financial strength.

Thank you for all you have done to help make this possible. Thank you for helping others help themselves.

Sincerely,

Ronald K. Martin
Board Chair

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Ronald K. Martin  
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David Pitts
As soon as the floodwaters began to recede, Family Houston was at The George R. Brown Convention Center and NRG. Throughout the following months, we increased our staff and our availability. We were determined to help Houston move forward in the recovery process. Our case managers provided critical support for meeting immediate basic needs. Our counselors helped individuals process the enormity of what they had experienced, what they lost, and the hard work that lay before them.

One of those individuals was Evelyn (pictured below), who graciously shared her experience at Family Houston’s luncheon in May with her counselor, Jorge, by her side. For more on Evelyn’s story visit www.FamilyHouston.org/JoinTheFamily.

910 households served through Harvey Case Management

76% of households served through Harvey Case Management improved or maintained stable housing
A LOOK THROUGH THE YEAR
2018 PILLARS OF STRENGTH LUNCHEON

Save the Date
Pillars of Strength Luncheon
Wednesday, May 1, 2019
THANK YOU

**Family Underwriter**
($10,000+)

The Brown Foundation, Inc.
Jill and Bill Carter
Citi Community Development
Conselido General de Mexico - Comunidades
Debbie and Stephen Costello
The Cullen Trust for Health Care
The Ellwood Foundation
Episcopal Health Foundation
The Frees Foundation
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The Henderson-Wessendorff Foundation
Hogg Foundation for Mental Health
Hurricane Harvey Relief Fund
Isla Carroll Turner Friendship Trust
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Susan and Ron Martin
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Rose Viviano
The Women’s Home

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Bank of America
Manuela Barton
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Turlach Boylan
Diana Bridger
Aria Broxton
Penny Butler
Randy Canche
Michael Christopher
Jessica Cisneros
Constance Clancy
Michael Clement
Kareem Dale
Tanja van Dam
Rick Day
Katy and Kevin Dunlap
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Mariachi Los Gallitos
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Jenna Gimmiler
Liz and T.J. Green
Charles H. Gregory
Zachry Group
Selin Gutierrez
Martha Harrer
Teal Holden
Jeanne and Frank Ingraham
Nazia Islam
Deidrea R. Jackson
Sam Jacobson
Rumy Jaleel-Khan
Nelsy Gomez Lipford
Adrian Lira
Viola and George Lopez/Lopez-Kramberg, Inc.
Sao Lorn
Jonna Mack
Mamacitas Mexican Restaurant
Graeme and Edgar Marston
Gabe Roel Martinez
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Pierre Matta
Karen and Mark Mayfield
Maria Melicoff
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Aldacy Montenegro
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Painting with a Twist
Ron Partain
Bill Penczak
The Peta and James Ross Family Trust
Randalls Good Neighbor Program
Robert Pond
Ryan Pratt
Judi Pyburn
Emily Pyle
Richard T. Robinson
Jessica Rosales
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Susan Sample
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David Seeley

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Jonathan I. Bloom
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The Arena Energy Foundation
Pamela Black
Nick Buscato
Camille and Locke Bryan

**Family Fellow**
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The Arena Energy Foundation
Pamela Black
Nick Buscato
Camille and Locke Bryan

**Family Sponsor**
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Kareem Dale
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Richard T. Robinson
Jessica Rosales
Danny Rudloff
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Susan Sample
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(Up to $99)
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Aleshia Tripps
Jacklyn Utley
Ana Maria Uvalle
Brenda Velasco
Douglas White
Nyla Woods
Karina Zapata
Laura Zelaya

Honorary Gifts
In honor of Camille and Locke Bryan
Christian and William Manuel
In honor of Bill and Jill Carter
Graeme and Edgar Marston
In honor of Gary Daugherty
Edna Lopez
In honor of Gary Daugherty
Randy and Annette Plath
In honor of Gary Daugherty
Ryan Pratt
In honor of Gary Daugherty
Julie Shochat
In honor of the service of Gary Daugherty
Elliott Heide
In honor of Maria Daugherty
Gary Daugherty
In honor of my father Amaury Diaz
Heazel Valleau
In honor of Kevin Dunlap
FairfieldNodal
In honor of Francie Fleming
Jerrie Earthman
In honor of Joan Baird Glover
Elizabeth Saenger
In honor of Paz Guerra
Shunney Nair
In honor of Marcus Sloan and Shannon Hall
Tim Martinez

Memorial Gifts
In memory of Joseph Chenoweth Brown, Jr.
The W. Oscar Neuhaus Memorial Foundation
In memory of Ruth Bryan
Sybil and Ralph Balasco
In memory of Ruth Bryan
Judy and Peter Harding
In memory of Ruth Bryan
Christian and William Manuel
In memory of Ruth Bryan
Carolyn Y. Spears and Robert A. Young, Jr.
In memory of Ruth Whitaker Bryan
Kathryn and Doug O’Brien
In memory of Rex Shaver
Turlach Boylan
In memory of Rex Shaver
Jerrie Earthman

In-Kind Gifts
Alamo Drafthouse
Central Market
Deer Lake Lodge Resort & Health Spa
Elias Events
Food Life Music Food Truck
Hotel Alessandra
Joyce’s Seafood & Steaks
LUCHO
West End Church
“I do not know what would have happened if I was not referred to Family Houston. This whole feeling of loss and experience has made me reevaluate the meaning of the world ‘help.’ Family Houston was a blessing. I was lost.”
Basic Needs

Through Case Management, Houston individuals and families develop plans for meeting basic needs and creating stability. We directly connect clients with resources and enroll them in benefits programs.

Thousands of our Houston-area neighbors struggle to meet their basic needs. In Harris County, 21% of households face severe housing problems. Harris County also rates poorly on the Food Environment Index, ranked at 7.2 on a scale in which 10 is worst.

2,191 households participated in Case Management.
1,581 additional households received information and referrals.
76% of households served were living below the federal poverty level.
80% of households improved or maintained safe and stable housing.

*Episcopal Health Foundation: County Health Data. Social Factors in Harris County, Texas.
Mental Health

Family Houston continues to grow our capacity to meet mental health needs, while also strengthening the quality of mental health services we provide.

An individual’s mental health impacts every aspect of life: success in school or work, relationships, and even physical well-being. 250,000 Harris County children between the ages of six and seventeen have mild to moderate behavioral health needs.

3,668

children and adults participated in Counseling and Parent Education.

63%

of adults were able to manage interpersonal conflicts.

79%

of children improved their behavior or maintained good behavior.

97%

of parents better understand child development.

* Harris County Mental Health Services for Children, Youth, and Families: 2017 Assessment. The Meadows Mental Health Policy Institute.
Financial Stability

Family Houston’s financial and employment coaches guide individuals as they achieve what they often never thought was possible: financial stability and promising careers.

43.5% of Houston households do not have three-month’s worth of savings and 22% have zero net worth.

860 individuals participated in Employment Coaching.

19,861 individuals participated in Financial Stability Education classes.

1,350 households engaged in one-on-one Financial Coaching.

58% of Financial Stability clients increased their monthly disposable income.

*http://scorecard.prosperitynow.org/reports
FINANCIALS

**REVENUE**
- United Way: $3,851,049
- Contributions and Grants: $120,578
- Program Fees/Miscellaneous: $485,562
- Service Provider Contracts: $628,293
- Special Events: $850,290

Total Revenue: $5,935,772

**EXPENSES**
- Program Services: $4,396,506
- Management and General: $1,083,387
- Fundraising: $151,015
- Building Operations: $326,979

Total Expenses: $5,957,887
Our Mission
To create a stronger community for tomorrow by helping individuals and families meet the challenges they face today.

Our Vision
To be Houston’s premier resource that uses a holistic approach to help people empower themselves, stabilize their lives, and sustain lasting improvement.